My Ride K-12 Enabling Notifications and Location on your Device

The My Ride K-12 mobile app allows parents and students access to their own **secure data for bus stop location, route, and pickup time.**

Location Services

- Turning on location services allows the app to use the bus's GPS data to show you its current position.
- Without location services, the app will not be able to display the bus's real-time location. You may be able to see other information like bus stop information and schedules, but not the live tracking feature.

Android Devices

Notifications

In your SETTINGS app

1. Open your device's SETTINGS app
2. Tap **Notifications > App Notifications**
3. Tap All apps
4. Tap the My Ride K-12 app
5. Turn the app's notifications on or off

Location Services

In your SETTINGS app

1. Open your device's SETTINGS app
2. Tap Location > On
3. Tap App Permissions
4. Select the My Ride K-12 app
5. Choose an option
    a. While using the app
    b. Allow all the time

Apple Devices

Notifications

In your SETTINGS app

1. Go to **Settings > Notifications**
2. Tap the My Ride K-12 app
3. Turn Allow Notifications on or off

Location Services

In your SETTINGS app

1. Go to **Settings > Privacy & Security**
2. Tap Location Services
3. Turn on
4. Select the My Ride K-12 app
5. Choose an option
    a. While using the App
    b. Always